



AGED CARE SERVICES
Home Care Packages

Pricing as at 1 July 2024



HOME CARE PRICING SCHEDULE

CAPAH’s pricing schedule outlines the cost of services that will be charged to a Home Care Package effective 1st July 2024.

CARE MANAGEMENT

For fully managed packages, we provide access to care management for all levels. Our Care Managers:

- Complete your care plan assessments, reviews and adjustments
- Assist in accessing additional services and funding in addition to your home care package
- Discuss and coordinate with you, your carers and doctors and allied health professionals to help manage your health
- Visit and contact you regularly to discuss your care needs
- Are flexible and consider your individual needs and preferences
- Respect your right to live the life you choose
- Partner with you to stay as independent, healthy and well as you can be
- Are knowledgeable and informed about what you are entitled to
- Can advocate for you on issues that are important to you
- Help you to achieve your goals

Care Management	Time	Level1	Level2	Level3	Level4
Cost per day		\$4.61	\$8.21	\$17.57	\$26.71
Cost per fortnight		\$64.50	\$115.00	\$246.00	\$374.00
Fully managed by provider	Approx. No. Of hrs per Month	1 Hour	2 Hours	3 Hours	4 Hours
Self-managed by you	Hourly Rate	Any interactions with Coordinators Will be Charged at \$75 per hour Or part Thereof – in increments of 15 minutes	Any interactions with Coordinators Will be Charged at \$75 per hour Or part Thereof – in increments of 15 minutes	Any interactions with Coordinators Will be Charged at \$80 per hour Or part Thereof – in increments of 15 minutes	Any interactions with Coordinators Will be Charged at \$80 per hour Or part Thereof – in increments of 15 minutes

CARE AND SUPPORT PROVIDED BY CAPAH (Hourly Rate)

Price for Common Services	How the provider delivers services	Standard Hours	Non - Standard Hours	Saturday	Sunday	Public Holidays
Personal care	By the Provider's staff.	\$68.50	\$79.50	\$95.00	\$110.00	\$138.00
Nursing See Clinical Care and Support – Registered Nurse below for further information	By the Provider's staff.	\$105.00	\$110.00	\$115.00	\$150.00	\$198.50
Cleaning and household tasks	By the provider's staff.	\$68.50	\$79.50	\$95.00	\$110.00	\$138.00
In-Home Respite	By the provider's staff.	\$68.50	\$79.50	\$95.00	\$110.00	\$138.00
Light Gardening	By the provider's staff.	\$68.50	\$79.50	\$95.00	\$110.00	\$138.00
	By Sub-contractor	When sub-contractors are employed to provide any services, quotes are requested from the sub-contractors and agreed with you prior to the service commencing.				
Social Support	By the provider's staff.	\$68.50	\$79.50	\$95.00	\$110.00	\$138.00

Meals Delivered	Meals provided by an approved meals provider	Prices vary across meal providers and meals purchased. When ordering meals, the cost of the ingredients cannot be included in your home care package and will need to be paid by you. Generally, 70% of the costs of the meals can be charged to your package. 30% will need to be paid by you.
Social Groups	Groups run on Monday, Tuesday and Thursday	\$80 – Social Support group includes morning tea and lunch, activities, outings, special guests and transport to and from the group location. (Includes 5 hour group plus pick up/ drop off home transport in our CAPAH bus)

Other Care and Support provided by CAPAH hourly rate as above

SLEEP OVER RATES

Continuous period of 8 hours e.g. 8:00pm - 8:00am

Day	Time	Services	Standard Care per Hour (ex GST)
Monday-Friday	Continuous period of 8 hours. *If a worker has to get up to attend to the client in the night there will be an additional charge of \$75/hour	Includes 3 active hours of service. e.g. active hours of service include cleaning, laundry, help with personal services, meal preparation	\$420.00
Saturday	Continuous period of 8 hours *If a worker has to get up to attend to the client in the night there will be an additional charge of \$75/hour	Includes 3 active hours of service. e.g. active hours of service include cleaning, laundry, help with personal services, meal preparation	\$480.00
Sunday and Public Holidays	Continuous period of 8 hours. *If a worker has to get up to attend to the client in the night there will be an additional charge of \$75/hour	Includes 3 active hours of service. e.g. active hours of service include cleaning, laundry, help with personal services, meal preparation.	\$560.00

Separate agreement and risk assessment documentation required for sleepovers.
For Sleepovers CAPAH Staff will be provided with a separate room with a bed, use of appropriate facilities and free board and lodging for each night when CAPAH Staff sleep over.

Minimum Booking	Minimum of 1 hour shift.
Cancellation Notice	A cancellation fee of 1 hour will be charged for cancellations within less than 24 hrs notice. Bookings of less than 1 hr will be charged at 100% of service time period.

SPECIALISED CLINICAL CARE & SUPPORT – REGISTERED NURSE

Day	Time	Services	Standard Care per Hour (ex GST)
Monday-Friday	7am–7pm	Clinical Care and Support includes wound care, palliative care, clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers When requested.	\$125.00
Monday-Friday	Afternoon shift: Any shift which finishes after 8pm and at or before 12 midnight.	Clinical Care and Support includes wound care, palliative care, clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers When requested.	\$161.00

Monday-Friday	Night shift: Any shift which finishes after 12am midnight or commences before 6.00am.	Clinical Care and Support includes wound care, palliative care, clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers When requested.	\$161.00
Saturday	Time worked between midnight Friday and midnight Saturday.	Clinical Care and Support includes wound care, palliative care, clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers When requested	\$185.00
Sunday	Time worked between midnight Saturday and midnight Sunday.	Clinical Care and Support includes wound care, palliative care, clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers When requested	\$250.00
PublicHolidays	Time worked between midnight on the night prior to the public holiday and midnight of the public holiday.	Clinical Care and Support includes wound care, palliative care, clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers When requested	\$310.00

Minimum Booking	Minimum of 1 hour shift.
Travelling time	Any care and support will include travel time for the Registered Nurse.
Cancellation Notice	A cancellation fee of 2 hours will be charged for cancellations within less than 12 hrs notice.

PACKAGE MANAGEMENT

Package management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your Home Care Package. It may include the costs for preparing monthly statements, managing your package funds and compliance and quality assurance activities required, for Home Care Packages.

Package Management	Level1	Level2	Level3	Level4
Cost per day	\$2.86	\$4.93	\$10.72	\$16.29
Cost per fortnight	\$40.00	\$69.00	\$150.00	\$228
Maximum exit amount	No Exit fee charges			
Transport per Kilometre	\$1.20 for transport provided by a support worker to an appointment, shopping or any outing \$0 for support worker to you			
Separate cost when you want to receive services from a different provider.	When you want to receive services from a different provider. CAPAH will charge a 15% surcharge on the total amount the other service provider charges. Where the service is not included in your care plan, CAPAH will charge 15% surcharge plus 1 hour Care Management for specific care planning. See Care Management table.			

CONTACTS

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(Office operating hours: Monday to Friday 9am to 4pm)