#### **HOME CARE PACKAGES**

PRICING AS AT 1 OCTOBER 2023

#### HOME CARE PRICING SCHEDULE

CAPAH's pricing schedule outlines the cost of services that will be charged to a Home Care Package effective 1<sup>st</sup> October 2023.

#### CARE MANAGEMENT

For fully managed packages, we provide access to care management for all levels. Our Care Managers:

- o Complete your care plan assessments, reviews and adjustments
- Assist in accessing additional services and funding in addition to your home care package
- Discuss and coordinate with you, your carers and doctors and allied health professionals to help manage your health
- Visit and contact you regularly to discuss your care needs
- o are flexible and consider your individual needs and preferences
- o respect your right to live the life you choose
- o partner with you to stay as independent, healthy and well as you can be
- o are knowledgeable and informed about what you are entitled to
- o can advocate for you on issues that are important to you
- help you to achieve your goals

Care Management	Time	Level 1	Level 2	Level 3	Level 4
Cost per day		\$4.61	\$8.21	\$17.57	\$26.71
Cost per fortnight		\$64.50	\$115.00	\$246.00	\$374.00
Fully managed by provider	Approx. No. Of hrs per Month	1 Hour	2 Hours	3 Hours	4 Hours
Self-managed by Hourly you Rate		Any interactions with Coordinators will be charged at \$75 per hour or part thereof – in increments of 15 minutes	Any interactions with Coordinators will be charged at \$75 per hour or part thereof – in increments of 15 minutes	Any interactions with Coordinators will be charged at \$80 per hour or part thereof – in increments of 15 minutes	Any interactions with Coordinators will be charged at \$80 per hour or part thereof — in increments of 15 minutes



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# CARE AND SUPPORT PROVIDED BY CAPAH (Hourly Rate)

Price for Common Services	How the provider delivers services	Standard Hours	Non- Standard Hours	Saturday	Sunday	Public Holidays
Personal care	By the Provider's staff.	\$68.50	\$79.50	\$95.00	\$110.00	\$138.00
Nursing See Clinical Care and Support – Registered Nurse below for further information	Nursing By the See Clinical Provider's Care and Support – Registered Nurse below for further		\$110.00	\$115.00	\$150.00	\$198.50
Cleaning and household tasks	By the provider's staff.	\$68.50	\$79.50	\$95.00	\$110.00	\$138.00
In-Home Respite	By the provider's staff.	\$68.50	\$79.50	\$95.00	\$110.00	\$138.00
Light Gardening	By the provider's staff.	\$68.50	\$79.50	\$95.00	\$110.00	\$138.00
	By Sub- contractor					·
Social Support	By the provider's staff.	\$68.50	\$79.50	\$95.00	\$110.00	\$138.00



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Meals Delivered	Meals provided by an approved meals provider	Prices vary across meal providers and meals purchased. When ordering meals, the cost of the ingredients cannot be included in your home care package and will need to be paid by you. Generally 70% of the costs of the meals can be charged to your package. 30% will need to be paid by you.
Social Groups	Groups run on Monday, Tuesday and Thursday	\$80 – Social Support group includes morning tea and lunch, activities, outings, special guests and transport to and from the group location.  (Includes 5 hour group plus pick up/ drop off home transport in our CAPAH bus)

Other Care and Support provided by CAPAH hourly rate as above

# **SLEEPOVER RATES**

Continuous period of 8 hours e.g. 8:00pm - 8:00am

Day	Time	Services	Standard Care per Hour (ex GST)
Monday-Friday	Continuous period of 8 hours.  *If a worker has to get up to attend to the client in the night there will be an additional charge of \$75/ hour	Includes 3 active hours of service. e.g. active hours of service include cleaning, laundry, help with personal services, meal preparation	\$420.00
Saturday	Continuous period of 8 hours  *If a worker has to get up to attend to the client in the night there will be an additional charge of \$75/ hour	Includes 3 active hours of service. e.g. active hours of service include cleaning, laundry, help with personal services, meal preparation	\$480.00
Sunday and Public Holidays	Continuous period of 8 hours.  *If a worker has to get up to attend to	Includes 3 active hours of service. e.g. active hours of service include cleaning, laundry,	\$560.00



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	the client in the night	help with personal	
	there will be an	services, meal	
	additional charge of	preparation	
	\$75/ hour		

Separate agreement and risk assessment documentation required for sleepovers. For Sleepovers CAPAH Staff will be provided with a separate room with a bed, use of appropriate facilities and free board and lodging for each night when CAPAH Staff sleep over.

Minimum Booking	Minimum of 1 hour shift.
Notice	A cancellation fee of 1 hour will be charged for cancellations within less than 24 hrs notice.  Bookings of less than 1 hr will be charged at 100% of service time period.

# SPECIALISED CLINICAL CARE & SUPPORT – REGISTERED NURSE

Day	Time	Services	Standard Care per Hour (ex GST)
Monday-Friday	7am – 7pm	Clinical Care and Support includes wound care, palliative care, clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers when requested.	\$125.00
Monday-Friday	Afternoon shift: Any shift which finishes after 8pm and at or before 12 midnight.	Clinical Care and Support includes wound care, palliative care, clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers when requested.	\$161.00



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Monday-Friday	Nightshift: Any shift which finishes after 12am midnight or commences before 6.00am.	Clinical Care and Support includes wound care, palliative care, clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers when requested.	\$161.00
Saturday	Time worked between midnight Friday and midnight Saturday.	Clinical Care and Support includes wound care, palliative care, clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers when requested	\$185.00
Sunday	Time worked between midnight Saturday and midnight Sunday.	Clinical Care and Support includes wound care, palliative care, clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers when requested	\$250.00
Public Holidays	Time worked between midnight on the night prior to the public holiday and midnight of the public holiday.	Clinical Care and Support includes wound care, palliative care, clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers when requested	\$310.00



# AGED CARE SERVICES HOME CARE PACKAGES

PRICING AS AT 1 OCTOBER 2023

Minimum Booking	Minimum of 1 hour shift.
Travelling time	Any care and support will include travel time for the Registered Nurse.
Cancellation Notice	A cancellation fee of 2 hours will be charged for cancellations within less than 12 hrs notice.

#### **PACKAGE MANAGEMENT**

Package management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your Home Care Package. It may include the costs for preparing monthly statements, managing your package funds and compliance and quality assurance activities required, for Home Care Packages.

Package Management	Level 1		Level 2	Level 3	Level 4
Cost per day	\$2.86		\$4.93	\$10.72	\$16.29
Cost per fortnight	\$40.00		\$69.00	\$150.00	\$228
Maximum exit amount	No Exit fee charges				
		\$1.20 for transport provided by a support worker to an appointment, shopping or any outing \$0 for support worker to you			
to receive services from a different provider. CAPA other includes plus 2		When you want to receive services from a different provider. CAPAH will charge a 15% surcharge on the total amount the other service provider charges. Where the service is not included in your care plan, CAPAH will charge 15% surcharge plus 1 hour Care Management for specific care planning. See Care Management table.			

#### **CONTACTS**

PHONE: 02 4297 7546 or 0499 045 745

EMAIL: <a href="mailto:services@capahmulticultural.org">services@capahmulticultural.org</a>

WEB: www.capahmulticultural.org
(Office operating hours: Monday to Friday 9am to 4pm)